

Get all your answers **quick** and **easy** @ **umr.com**



A UnitedHealthcare Company

## Make **umr.com** your first stop

You want managing your health care to be fast and easy, right? You got it.

At **umr.com**, you'll find everything you want to know – and need to do – as soon as you log in.

No hassles. No waiting. Just the answers you're looking for anytime, night or day!

### Log in now to:

- View **My taskbar**, your personalized benefits to-do list
- Check your benefits and see what's covered
- Look up what you owe and how much you've paid
- Find a doctor in your network
- Learn about medical conditions and your treatment options
- Access tools and trusted resources to help you live a healthier life



Fictionalized data

**Note:** The images shown reflect available features within our desktop site. These features may or may not be available to all users, depending on your individual and/or company benefits.

# You don't need a Ph.D. to understand your benefits

We've made it easy to find the top things people want to know. Choose **Benefits & coverage** from myMenu to find out:

- What health care services are covered?
- What's your deductible, and are you close to reaching it?
- What's the cost difference between an in-network and out-of-network service?
- Is there a copayment for your office visit? If so, how much?

Get your answers at a glance on [umr.com](http://umr.com)

## ▾ Additional benefits

Print ? Help

What benefit coverage would you like to know more about?  
Select from the drop-down menu:

### Choose a benefit

Diabetes  
Home Health Care  
Mental, Alcohol and Drug  
Hospital Services  
Hospice  
Routine Wellness Adult  
Routine Care for Children  
Chiropractic  
Therapy  
Maternity  
Morbid Obesity  
Radiation and Chemotherapy  
Prior Authorization Requirements

## ▾ Additional benefits

What benefit coverage would you like to know more about?  
Select from the drop-down menu:

Maternity

### Maternity

#### Routine prenatal:

100% no deductible

#### Delivery, postnatal, and non-routine prenatal care:

major medical benefits apply

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Glossary



## Still confused about what a deductible is?

Just click the glossary tile shortcut on the member home page to find common health care terms (including benefit terms) defined in plain, clear language.



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## Did your dog eat your ID card?

### No worries. It's easy to get a replacement online

Just click **ID card** from **myMenu** to see a copy of your card. With a couple more clicks you can have a new card mailed to your home.

Can't wait for the mailman? Print a temporary copy from our desktop site. Or, use your smart phone to view your ID card or fax a copy to your doctor's office.

# Don't be surprised by unexpected costs

Health cost estimator



## Know the price you'll pay ahead of time

Use the **Health cost estimator** to look up a treatment or procedure in your area.

Claim cost summary



## Quickly see what you spent on health care this year

Get a breakdown by the types of services, so you can see where all your money went.

Find a provider



## Make sure you get your in-network discount

Do a quick search for participating doctors and facilities near you.

## Buried in paperwork? A single click lets you track all your claims

### ▼ Claim activity

Show **All** entries

Download Print

Filter your results

CLAIMS INFORMATION	SERVICE DATE	PROVIDER	BILLED AMOUNT	PLAN PAYS	YOU PAY
<b>Patient:</b> Karyn Blank Claim # 17055123456 <a href="#">View claim details</a> <a href="#">View EOB</a>	02/17/20	Valley Hospital	\$1351.00	\$1,193.00	\$25.00
Status: Completed					
<b>Patient:</b> Cade Blank Claim # 17054123456 <a href="#">View claim details</a> <a href="#">View EOB</a>	02/15/20	Hom, Gregory, Dr	\$359.20	\$0.00	\$0.00
Status: Completed					
<b>Patient:</b> Elizabeth Blank Claim # 17061123456 <a href="#">View claim details</a> <a href="#">View EOB</a>	02/03/20	Hom, Gregory, Dr	\$290.00	\$0.00	\$0.00
Status: <b>Denied</b> - Accident info needed from pt. <b>Action needed!</b> <a href="#">Click here</a>					
<b>Patient:</b> Cade Blank Claim # 17038123456 <a href="#">View claim details</a> <a href="#">View EOB</a>	01/12/20	Moore, John, Dr	\$370.00	\$0.00	\$215.95
Status: Completed					

- ✓ Saves time - no waiting!
- ✓ Keep up-to-date 24/7
- ✓ Clearly organized and easy to sort
- ✓ Get all the details in one place
- ✓ Safe and secure
- ✓ Find out what you owe
- ✓ No lost paperwork

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## Hassle-free access when you need it

Check in at your convenience to see if a claim has been processed and what you might owe. To get more details on a specific claim, click **View claim details** or **view EOB**. This will tell you the type of services provided, the amount billed and the amount paid, if any, and whether there's any action that needs to be taken before the claim can be processed.

You can choose to receive a secure e-mail any time you have a new EOB. And if you're not ready to give up paper completely, you can print out copies from our claims center.

# Helpful apps, calculators, videos and health information all in one place

## Online health information: up-to-date and ad-free

- Search your health symptoms
- Understand your treatment options
- Learn about drug interactions
- Find first aid information

## Our top picks for healthy eating and exercise

- Get the essentials on men's, women's & kids' health
- Watch step-by-step recipe videos
- Log your exercise and activity

## Free tools, apps and calculators

- Calculate your body-mass index (BMI)
- Download apps to help you stay healthy
- Track your nutrition and fitness goals



Health education library



The healthy plate



First aid



Symptom navigator



Fitness tools



Healthy "U" presentations



Health apps



## Start your personalized search in the umr.com Health center

Choose **Health center** from the myMenu and select the tile shortcuts that interest you.

You can be confident knowing the information we've gathered draws upon our clinical expertise and guidelines from trusted health organizations.

## Logging in is easy

Ready to pop in and take our site for a spin? Visit **umr.com** on your desktop or tablet device. If you already have an account, simply click the **Login/Register** button in the upper-right corner.

If it's your first time visiting us, click the **Login/Register** button in the upper-right corner to open an account. Make sure you have your ID card handy and follow the steps to get started.



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